

ResMac

Retail Loan Officer File Setup

- 1) Log into Lendingqb.com (<https://secure.lendingqb.com/>)
- 2) Create either a Purchase or Refinance loan.



- 3) Make sure to select a template that starts with ResMac.

[ResMacGOVTPUR](#)
[ResMacPurchase](#)

- 4) After clicking the correct loan template, a new loan file will open.
- 5) Start at the folder named **Loan Application** and with the *this loan info* screen.



- 6) At this screen input the following info:
 - a. Loan Type
 - b. Subj Prop Occ.
 - c. Purchase price *if the loan is a purchase.
 - d. Appraised value *needed for both purchase and refinance.
 - e. Down Payment % or Down payment
 - f. Property Type
 - g. Hazard Ins
 - h. Property Taxes
 - i. HOA
 - j. Other Taxes Expenses *if applicable
- 7) Next go to the *Subject Property Description* screen and enter the following info:
 - a. The subject property address
 - b. Input just the zip code and the city, state and county will auto populate.
 - c. Number of units
 - d. Year built
 - e. New construction *if it is a new construction
 - f. Is mixed use *if the property is mixed use
 - g. Planned Unit Development Indicator * if the property is a PUD
 - h. Project Name *If applicable
- 8) Next screen will be *Subject Property Rental Income*.
 - a. Here you enter in the gross rent and occupancy rate.
- 9) The *Refi/ Construction Loan* screen is where you would input the following:
 - a. Yr Acquired
 - b. Original Cost
 - c. Existing Liens
 - d. Purpose of Refinance

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10) The *Borr Info* screen needs the following information:

- a. First Name
- b. Last Name
- c. SSN
- d. DOB
- e. Citizenship
- f. Marital Status
- g. No. of Deps
- h. Dependents' Ages *If applicable
- i. Home phone, cell phone and/or work phone
 - i. At least one is needed.
- j. Email
- k. Type
- l. First time home buyer *If applicable
- m. Current address
 - i. Add the street address.
 - ii. Input just the zip code.
 - iii. Complete the Own/Rent.
 - iv. Input the start date.
- n. Add any prior housing history.

11) Please complete the Veteran section if the borrower is a veteran and/or it is a VA loan.

12) The *Title and Estate* screen needs the following information:

- a. Is currently on title.
- b. Manner in which title will be held.
- c. Estate will be held.
- d. Trust Classification type *If trust
- e. Down payment source
- f. Non obligate borrower *If there is a non-obligatory borrower.
- g. Seller info/Vesting

13) Next on the employment info screen the following fields are needed.

- a. All of the company info
- b. If the borrower is self-employed
- c. Position or Title
- d. If currently employed
- e. Job Start/End dates
- f. Profession Start/ End dates
- g. Monthly Income
 - i. If the income type is social security income, just use other as the income type.

14) After completing the employment history section, all of the monthly income should flow over.

- a. Please note that if your borrower is using social security income, then just put social security income in the description section.

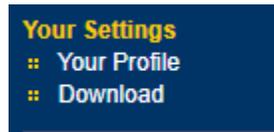
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- 15) Next the *other Financing info* screen is where you put in the info for 2nd lien. We require the following info:
 - a. Amortization Method
 - b. Creditor Name
 - c. Current Balance
 - d. Financed MI Premium
 - e. Rate
 - f. Term
 - g. Payment Base
 - h. Closing Cost
- 16) The *Present Housing Expenses* screen, is where you would enter all of the payment info for the previous mortgage.
 - a. If the borrower rented before this loan then, the monthly rental amount would be entered one the borrower info screen under current address.
- 17) The *Assets* screen is for all the borrowers' assets. Please add the following information:
 - a. Type
 - b. Company Name
 - c. Address
 - d. Zip
 - e. Description
 - f. Value
- 18) Enter all the borrower's other properties on the *REO* screen. Each property requires the following info:
 - a. Primary Resident indicator *If second home or investment
 - b. Subject property indicator *If refi
 - c. Street address
 - d. Zip code
 - e. Market Value
 - f. Mtg Amount
 - g. Gross Rent *if applicable
 - h. Mtg payment
 - i. Ins/Maint/Taxes
 - j. Type
 - k. Status
 - l. Intended Occupancy
 - m. Occ. Rate *if Investment
- 19) All of the borrower's liabilities from the credit report, will populate on the *Liabilities* screen in the loan file. At this screen we only the require the following items:
 - a. Complete the linkage of the liability to the REO *If applicable
 - b. Add any liability that is not listed on the borrower's credit report.
- 20) The *Declaration* page is where you answer the borrower's declaration questions for the loan application.

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Ordering a Credit Report (Retail)

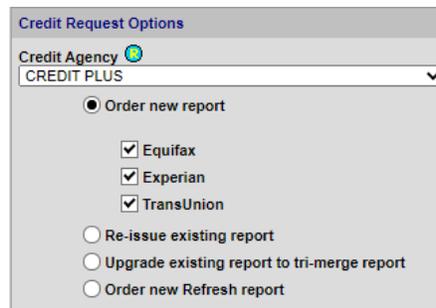
- 1) You will need credit plus credentials to order a credit report through LendingQB.
- 2) Your credit plus credentials can be hardcoded through the *your profile* screen on the LQB home screen.



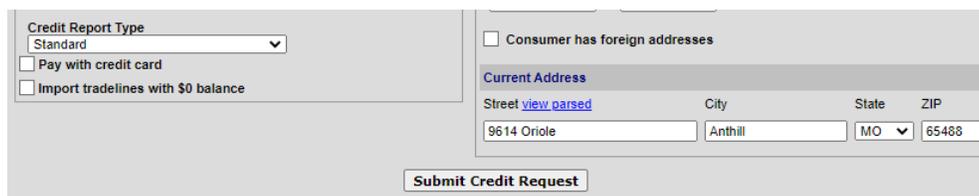
- 3) Once you have your credentials and/or they are already hardcoded in the system, go into the loan file and head to the **Services** folder and then the *Order Credit* screen.



- 4) All of the required borrower information should already be there. You should only need to select the following:
 - a. Order new report
 - b. Reissue existing report
 - c. Upgrade existing report to tri-merge report
 - d. Order new Refresh report

A screenshot of a web form titled "Credit Request Options". At the top, "Credit Agency" is set to "CREDIT PLUS" in a dropdown menu. Below this, there are radio buttons for "Order new report" (selected), "Re-issue existing report", "Upgrade existing report to tri-merge report", and "Order new Refresh report". Under "Order new report", there are three checked checkboxes: "Equifax", "Experian", and "TransUnion".

- 5) Once that is completed, then simply just hit submit credit request.

A screenshot of a web form for submitting a credit request. On the left, there is a "Credit Report Type" dropdown set to "Standard", and two unchecked checkboxes: "Pay with credit card" and "Import tradelines with \$0 balance". On the right, there is a "Consumer has foreign addresses" checkbox (unchecked) and a "Current Address" section with fields for "Street" (9614 Oriole), "City" (Anthill), "State" (MO), and "ZIP" (65488). A "Submit Credit Request" button is at the bottom.

- 6) After the report is order, the following things will happen:
 - a. A new window will open with the report
 - b. The report will be added to the *Document List* under the **Edocs** folder
 - c. The most recent report will be available on the *View Credit* screen.

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Using the Pricing Engine (PriceMyLoan)

- 1) Prior to using the pricing engine, we require that a AUS submission has been completed. Listed below are the two screens for DO and LPA access:
 - a. For DO, use the *Submit to DO/DU* screen under the **Services** folder.
 - b. For LPA, use the *Submit to LPA* screen under the **Services** folder.
- 2) Once an appropriate AUS responds is save to the loan file, go to the *Run PriceMyLoan/Lock Request* screen located under the **Loan Application** or **PriceMyLoan** folder.
- 3) The following information is required to run the pricing engine: (Note the if any information is missing a red X will appear next to where the information is needed.)
 - a. Street Address
 - b. Zip Code
 - c. Appraised Value
 - d. Sales Price
 - e. Down Payment
- 4) After all the require information is in the file, go to the PML Options to select the following:
 - a. Term
 - b. Amortization
 - c. Product
 - d. Payment
- 5) Then click the Run Price My Loan button to pull in eligible programs and pricing.

* - The costs displayed are the borrower's non-financed
 ** - exceeds the limit

	RATE	POINTS	PAYMENT	DTI	APR	CLOSING COSTS	CASH TO CLOSE	RESERVE MONTHS	
- 15 YR FIXED CONFORMING									
pin register request lock	3.375	-4.000	2,835.04	**	3.568	\$6,581.50	\$106,581.50	-37.6	15YR FIXED CONFORMING RM17 BE
pin register request lock	3.250	-3.625	2,810.68	**	3.441	\$6,555.11	\$106,555.11	-38.0	15YR FIXED CONFORMING RM17 BE
pin register request lock	3.000	-3.375	2,762.33	**	3.188	\$6,502.33	\$106,502.33	-38.6	15YR FIXED CONFORMING RM17 BE
pin register request lock	2.875	-2.875	2,738.34	**	3.062	\$6,475.94	\$106,475.94	-38.9	15YR FIXED CONFORMING RM17 BE
pin register request lock	2.750	-2.500	2,714.49	**	2.935	\$6,449.56	\$106,449.56	-39.3	15YR FIXED CONFORMING RM17 BE
pin register request lock	2.625	-2.000	2,690.76	**	2.808	\$6,423.17	\$106,423.17	-39.6	15YR FIXED CONFORMING RM17 BE
pin register request lock	2.500	-1.250	2,667.16	**	2.682	\$6,396.78	\$106,396.78	-39.9	15YR FIXED CONFORMING RM17 BE

- 6) Each blue field is a hyperlink and clicking will give more information or a breakdown of each item.
- 7) Select either registered or request lock based on how the borrower will proceed.
 - a. Note: that if an acceptable AUS response is not in the file, the lock request will be denied and you will be responsible to re-request the lock.

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Using Edocs (Retail)

- 1) The edocs folders is where all the documents of the loan file are housed.
- 2) To upload documents to a loan file, simply use the **Upload Documents** screen. There are two way to upload files.
 - a. Drag and drop documents in the gray area.
 - b. Click the “Or Select Files to Upload” and locate the file in your computer.
- 3) Once the doc is added to the list in the grey area, you will need to select the doc folder and doc type.
- 4) The easiest way to do this is to hit select doctype and search for keyword i.e paystub, purchase contract.

Select a Doc Type

Search for:

Choose a Doc Folder:

Folder
APPLICATION
APPRAISAL

- 5) After locating the appropriate doc type, click it to apply it to the document. You will not be able to upload a doc without a doc type. Here is what it looks like if it is done correctly.

File Name	Doc Type
FNMA test cases.pdf	[select Doctype] scan barcodes INCOME : PAYSTUBS

- 6) Lastly, you can view all of the documents that you have access to via the *Document List* screen.